| **Table 1c**: Key performance indicator results - Services to the Community: Program 1.1 - Key initiatives delivered within timeframes and on budget and outcomes are achieved. | | | | |
| --- | --- | --- | --- | --- |
| **Key performance indicator** | **Actual 2011–12** | **Target 2012–13** | **Actual 2012–13** | **Target met 2012–13** |
| Service Delivery Reform | NA | Achieved | Achieved (for more information see Service delivery reform on page 61) | yes |
| Building Australia's Future Workforce Budget measures | NA | Achieved | Achieved (for more information see Building Australia’s Future Workforce measures on page 79) | yes |
| Income Management Budget measures | NA | Achieved | Achieved (for more information see Delivering Income Management on page 164) | yes |
| Fraud Prevention and Compliance Budget measures | NA | Achieved | Achieved (for more information see Ensuring compliance and business integrity on page 187) | yes |
| Personally Controlled Electronic Health Record | NA | Achieved | Achieved (for more information see eHealth record on page 127) | yes |
| Household Assistance Package | NA | Achieved | Achieved (for more information see Clean Energy Future Household Assistance Package on page 87) | yes |